

# Conversation with Council Progress Report

as of April 27th, 2022

Meeting Date: April 21st, 2022

Action Item	Status
<b>What are the protocols for Uber drivers downtown?</b> <i>Ride Share Drivers cannot drop off or pick up on College Ave between Old Greenville Highway (US 93) and Strode Circle between 9pm and 6am. Two designated drop off and pick up locations have been identified at Keith Street in front of the parking garage and McHugh Lane.</i>	Procedure in Place
<b>Is the Dashboard for residents to check brush pick up still available?</b> <i>Yes. <a href="https://cocengineering.maps.arcgis.com/apps/opsdashboard/index.html#/edf9aabb48d4546947fd162b09ce9b8">Click here to access the City of Clemson Brush Pickup Dashboard:</a></i> <a href="https://cocengineering.maps.arcgis.com/apps/opsdashboard/index.html#/edf9aabb48d4546947fd162b09ce9b8">https://cocengineering.maps.arcgis.com/apps/opsdashboard/index.html#/edf9aabb48d4546947fd162b09ce9b8</a>	Procedure in Place
<b>Can the Fire Department change the batteries in your smoke detector?</b> <i>Yes. The Fire Department is happy to help those who are not able to change the batteries themselves. Call (864) 656-2242 to schedule a time. Please note that residents must supply the batteries.</i>	Procedure in Place
<b>What percentage of commercial properties in the City are vacant?</b> <i>As of February 21, 2022 the percentage of commercial properties vacant in the City is 6.4%. This is substantially lower than the national average which was last reported on April 20, 2022 as 15.9%</i>	Ongoing
<b>What is the process for code enforcement in the City? (Specifically derelict homes and high grass)</b> <i>When we identify an issue or one is brought to our attention the first step is to contact the owner and make them aware of the problem and ask them to correct it. We give the owner 7-10 days to respond with either the issue being corrected or a plan put in place for correcting the issue, depending on the extent of the problem/violation. If they do not respond we send a formal letter with a firm deadline. If they then fail to address the matter we issue a ticket and settle the matter in Court. You may report an issue/concern using the MyCivic app. When you open the app, select 'Report an Issue' then select 'Planning and Codes'.</i>	Procedure in Place
<b>Can the Clemson Municipal Court offer community service as a diversionary option?</b> <i>No. Diversion Programs are administered through the Thirteenth Judicial Circuit Solicitor's Office. One example of this is the Alcohol Education Program (AEP), a diversion program for first time offenders with alcohol related offenses. This program allows the defendant to participate in counseling and community service in order to get their charge dismissed.</i>	Procedure in Place

Questions? Contact City Hall at 864-653-2030.